

FEBRUARY 10, 2020

Customers affected by vitiligo-like symptoms and the number of settlement agreements

(Figures as of JANUARY 31, 2020)

| Status | Number of persons |
|---|-------------------|
| People with confirmed vitiligo-like symptoms | 19,605 |
| People who have accepted settlement agreements ¹ | 18,626 |

¹ Includes settlements concluded with people who have fully or nearly recovered.

Number of people who have fully or nearly recovered: 11,921 ²

For media inquiries, please contact our press office.

² Data collected by Kanebo Cosmetics